

Managed IT Solutions

For small and medium businesses



Focus on your business, not your technology

If you're a small or medium business owner (SME), there's a good chance that you're looking after your own IT and it's another one of the many hats you wear. We understand that this can become increasingly stressful, expensive and time intensive. Trying to keep up with the latest technologies can become confusing and tedious. Not to mention the cost of new equipment springing up on you when you least expect it.

At Keen IT we can take all this stress away. Our managed IT solution is designed to be simple, cost effective and efficient. By migrating all facets over to our in-house IT support team, we take end to end responsibility for the support, maintenance and delivery of your IT systems. Have peace of mind knowing that our fully staffed helpdesk is at the other end of the phone and happy to help you.

The best bit is that we offer our managed IT solutions on a simple paid for monthly support contract. This means that all the costs you were previously juggling across multiple invoices, from multiple suppliers, is now just a simple monthly payment.

Keen IT in numbers



2005

ESTABLISHED
SINCE



9

FULLY TRAINED
ENGINEERS



5.0

GOOGLE
REVIEW SCORE

The benefits of managed IT solutions



REDUCED COST

We understand that for most SME's the cost of hiring an in house IT team is out of budget. There are many different expenses associated with in house IT such as training, maintenance, purchases etc. This means that it makes it quite difficult for companies to track and manage their finances. By outsourcing your IT, your finances will be more controlled, consistent and you won't have as many unexpected expenses.



SKILLED ENGINEERS

When you outsource your IT to us, you're letting experienced and skilled engineers manage and maintain your IT infrastructure. Our engineers have dealt with a wide range of IT related tasks and with their collaborative wealth of experience, they can quickly locate issues and help users get up and running as soon as possible. No issue is considered too small and we're always at the end of the phone for any issues that arise.



DECREASED DOWNTIME

The cost of IT downtime is huge and it's vital that companies have a proactive approach to getting their IT working again. IT downtime can range from software faults and user accounts to network issues and internet connectivity. Outsourcing your IT to us means that we can fix downtime quickly and efficiently. We also monitor your IT which enables us to see issues happening and fix them before they materialise.



HUMAN RESOURCES

Countless hours and expense can be spent managing your IT in house. This could be investigating and fixing issues, setting up accounts, purchasing new equipment and training. By allowing us to manage your IT, you are freeing up valuable human resources. Our IT support team can take the stress away by looking after every facet of your IT as well as being on hand for help and advice.

Why choose Keen IT



CUSTOMER FOCUSED

Our expert and friendly, customer-focused support is available to you when you need it most. We offer support to our clients through our remote phone help desk, or on-site IT support teams. No issue is too small and we pride ourselves on the quality of work we carry out and the relationships we build with our customers.



COMPLETE SOLUTIONS

There is no need to use different companies, when Keen IT can provide a complete IT solution, taking care of everything from initial IT installation, supply, consultation, maintenance, data back-up, CCTV, emails, web hosting, phone systems, office relocation and project management, right through to security and web development.



IT EXPERTS

All of our fully trained IT engineers are experts in providing first class managed IT solutions. We ensure that our team is up to date and certified to the latest software and hardware standards. Some of our engineers have even developed through the company, rising from apprenticeship level to fully fledged IT Engineers.

What's included in our solution

- ✓ Proactive IT Help Desk
- ✓ Fault Detection & Resolution
- ✓ Security Monitoring
- ✓ Infrastructure Management
- ✓ Network Monitoring
- ✓ Software Patch Management
- ✓ Asset Management
- ✓ License Management
- ✓ Disaster Recovery
- ✓ User Account Management
- ✓ Managed Security
- ✓ Simplified Billing

WE TAILOR OUR SOLUTIONS TO YOUR BUSINESS

We don't offer a one solution fits all service. Instead, we will ensure that we understand your business requirements and build a solution that fits your needs.

Get in touch, Let's discuss your requirements



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